

BULLETIN

BILMERKE / MODELL:

Alle

ÅRGANG:

Alle

MOTORKODE:

Alle

EMNE / SYMPTOM / FEILKODE:

myTEXA - Sikkerhetsgodkjennelse/validering + 2-faktor godkjennelser via Authenticator App

LØSNING:

Denne valideringen er nødvendig for at man fremover kan godkjennes til å åpne security gateway (SGW) på bilmerker som krever det. F.eks. VAG eller Mercedes-Benz.

Denne bulletinen handler om opprettelse av testeransvarlig (workshop manager).

Hvis det er flere brukere av testeren skal de individuelt inviteres av den som er testeransvarlig (workshop manager) via myTEXA. Se bulletin 9676.

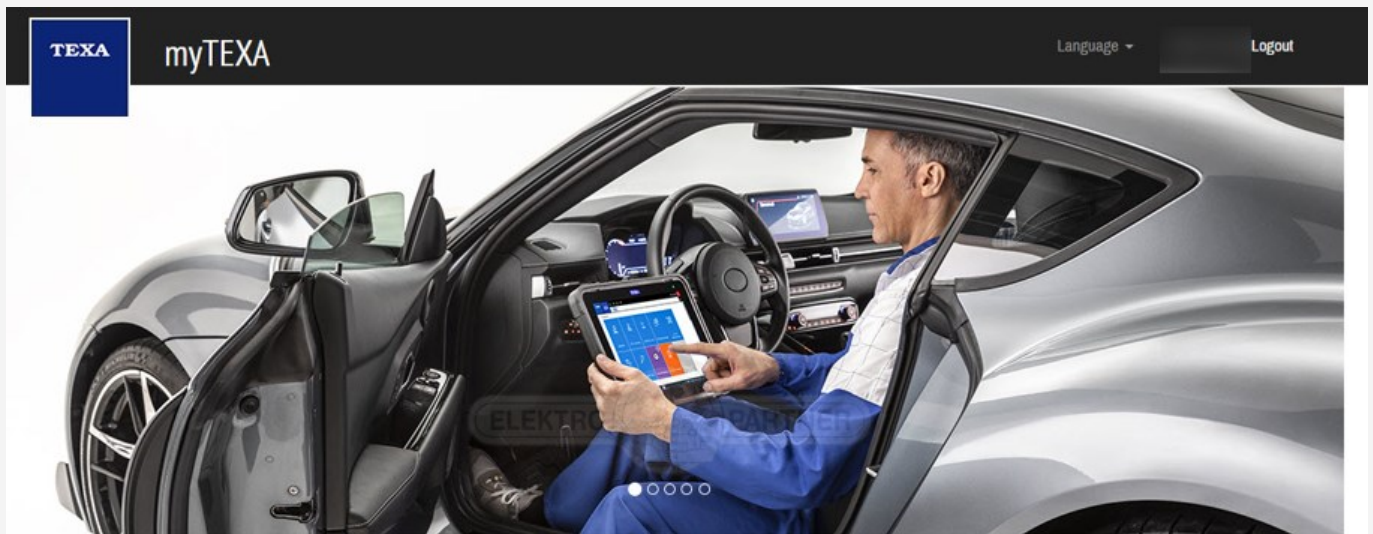
Start med å gjennomføre en opprettelse i myTEXA.
Se guide til dette i bulletin nr. 8911.

Hvis man allerede er opprettet i myTEXA, skal følgende steg utføres:

Gå til:

www.mytexa.com

Klikk Enter.



myTEXA

myTEXA is the portal that allows TEXA customers to create a personal profile, enabling them to access all specially dedicated services, even outside the workshop.

First of all, via a link within this portal, the user can access the dedicated area of DOWNLOAD MANAGER, the new application specifically developed to make procedures for downloading the diagnostic software easier, quicker and even more protected.

Furthermore, it will be possible to subscribe to the newsletter and receive all the latest news, regarding the company, its products and relative updates and upgrades, as well as the TEXAEDU calendar of their courses, and much more.

Login

Registering is quick and easy and gives you access to everything that regards the world of "TEXA".

ENTER

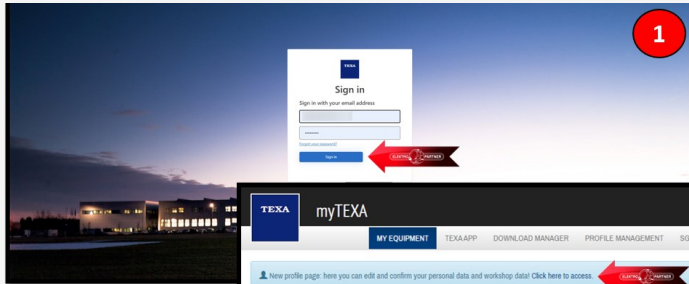
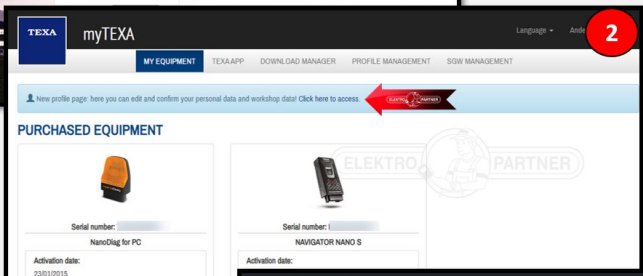
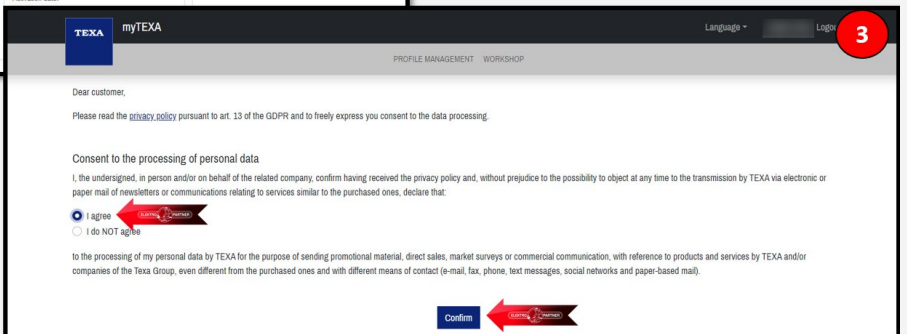
HELP

[Privacy](#)
[Retrieve Password](#)
[Sign up](#)

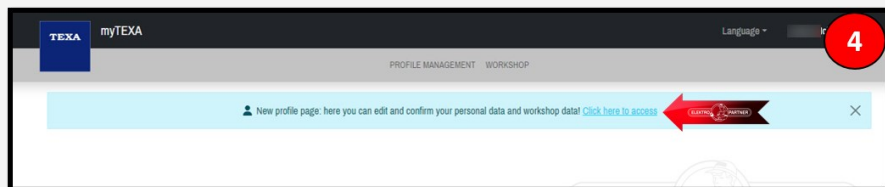
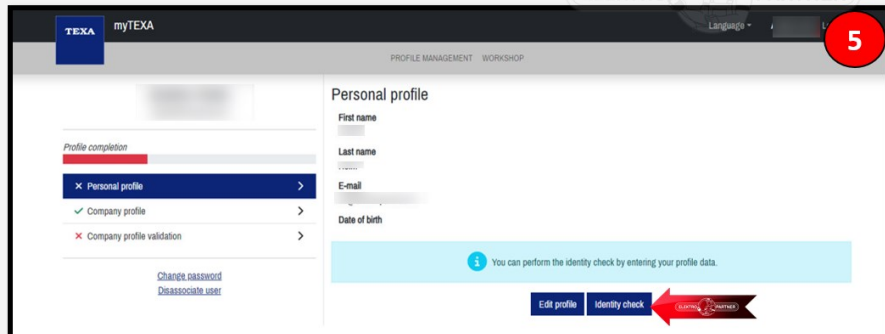
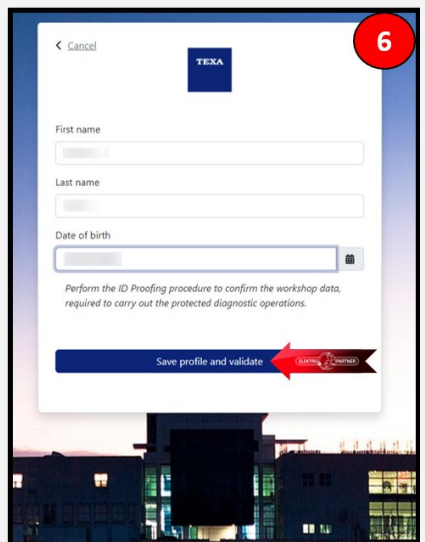
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LØSNING FORTSETTER:

Følg stegene:

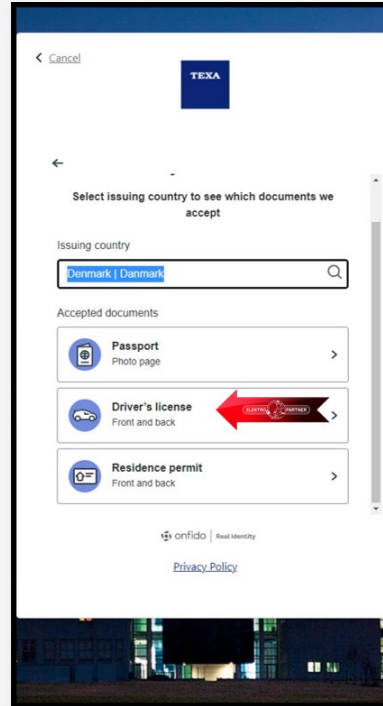
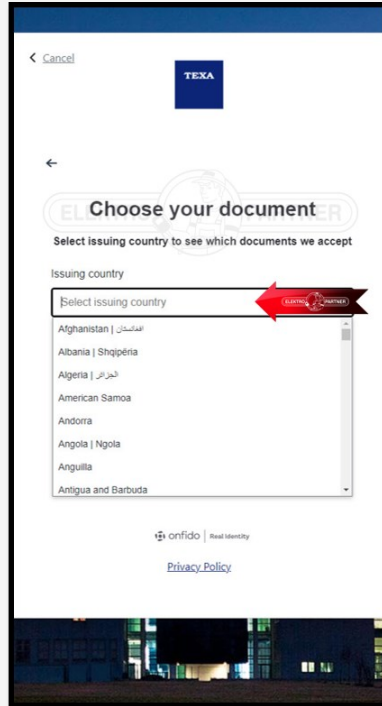
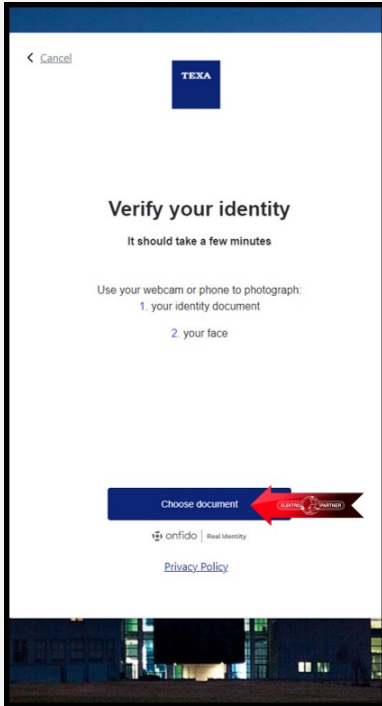
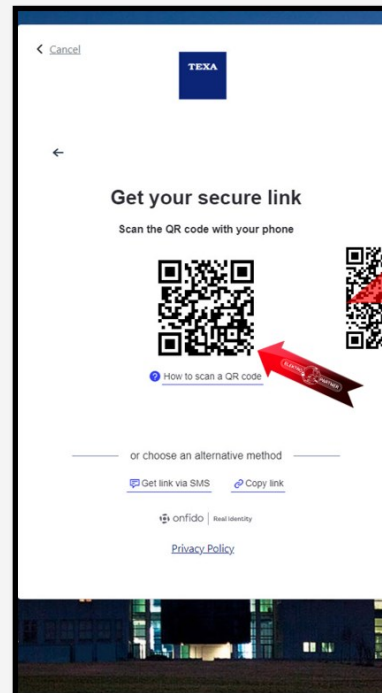
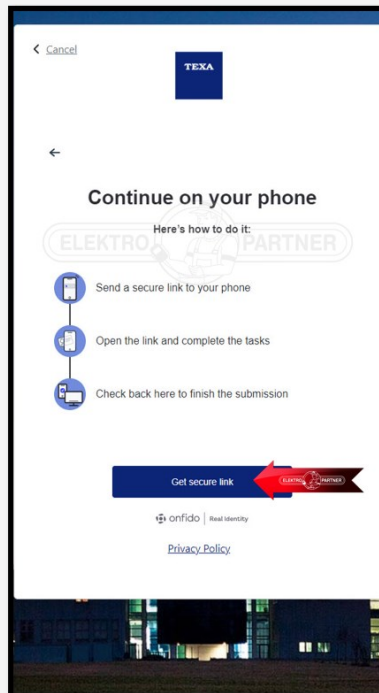
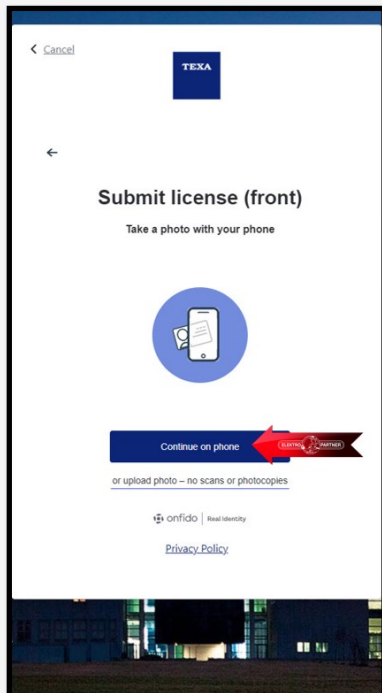




Klikk (på pilen) og kontroller om opplysningene er korrekte.

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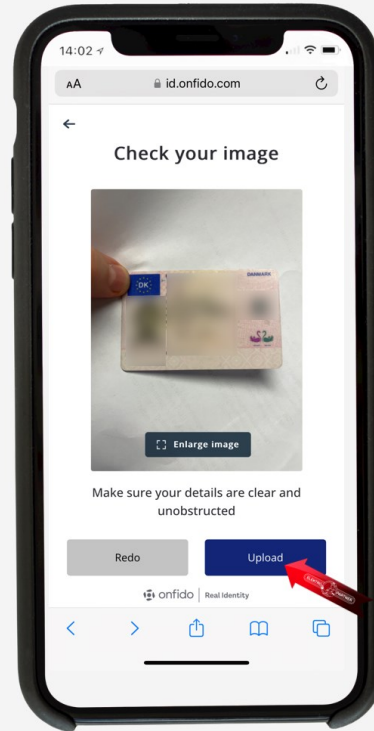
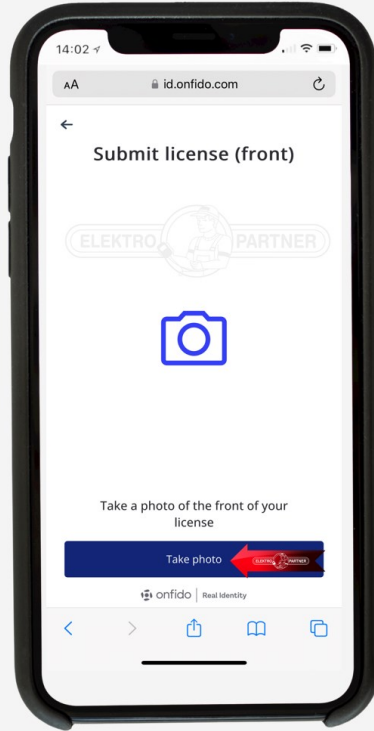
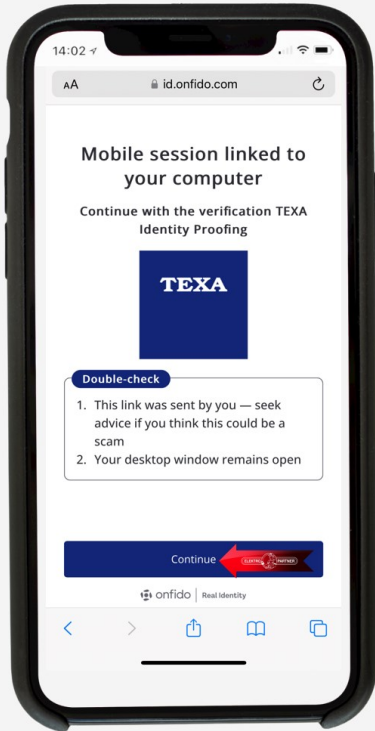
LØSNING FORTSETTER:

Velg land.**Velg om man vil verifiseres via pass, førerkort eller oppholdstillatelse.****I dette eksempelet velges et førerkort.****Klikk på pilene og skann QR-koden med kameraet i smarttelefonen.**

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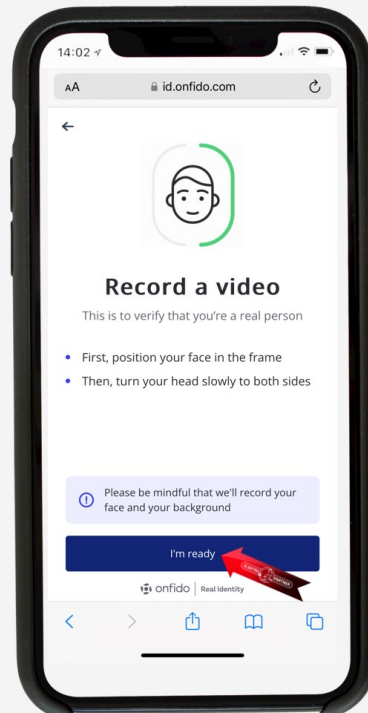
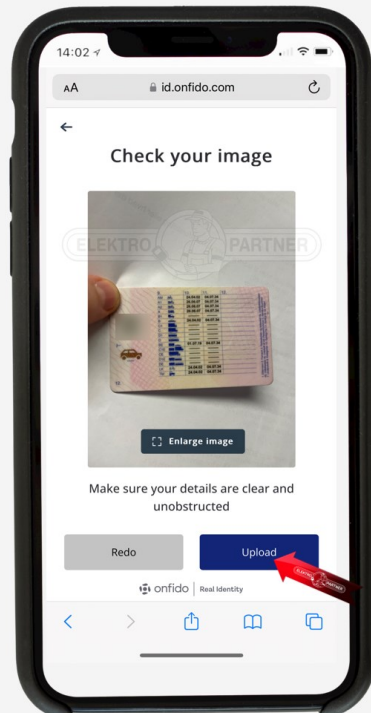
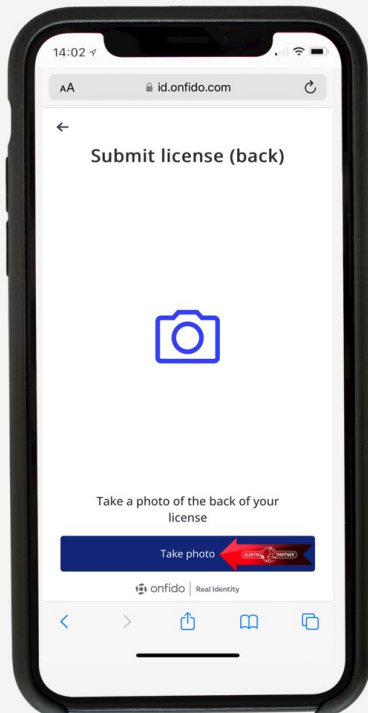
LØSNING FORTSETTER:

Det er viktig at belysningen over førerkortet er klart og at bilde er tydelig og ikke uskarpt. Hvis bilde ikke er tydelig så blir verifiseringen avvist.



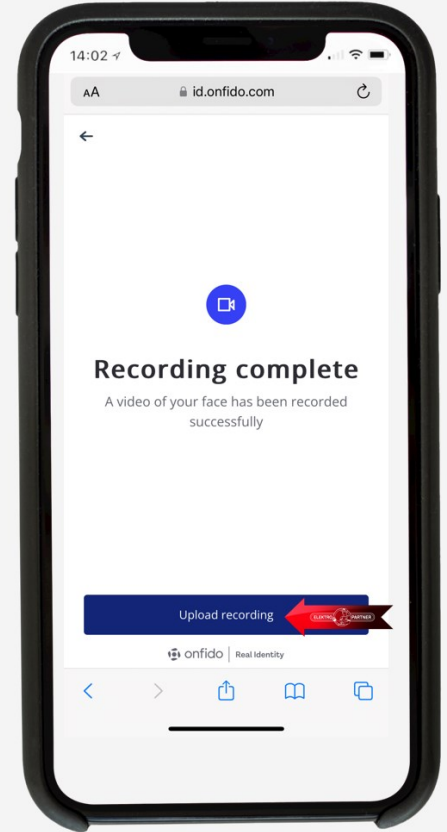
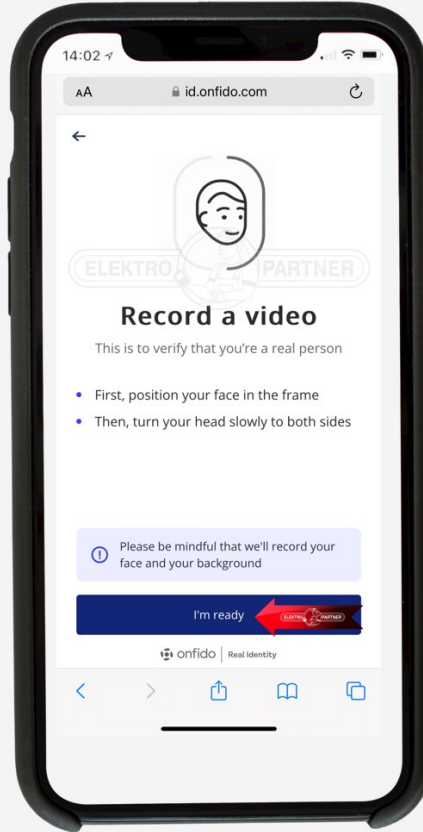
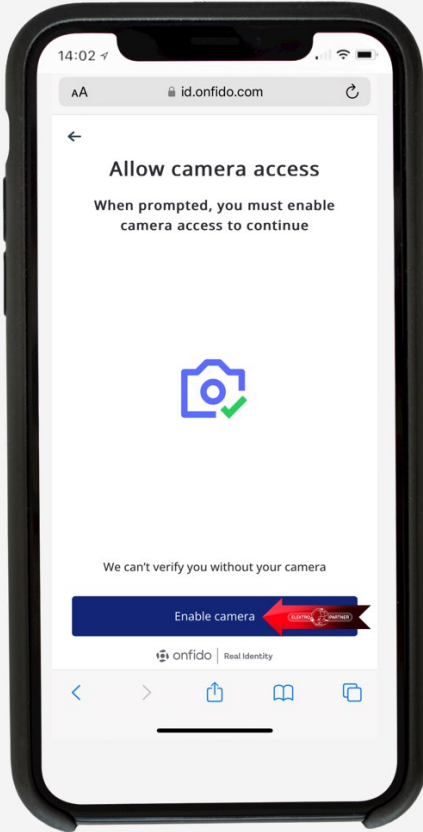
Ta også et bilde av førerkortets bakside.

Heretter skal man innspille en kort video, der ansiktet vrir fra side til side (følg anvisningen)

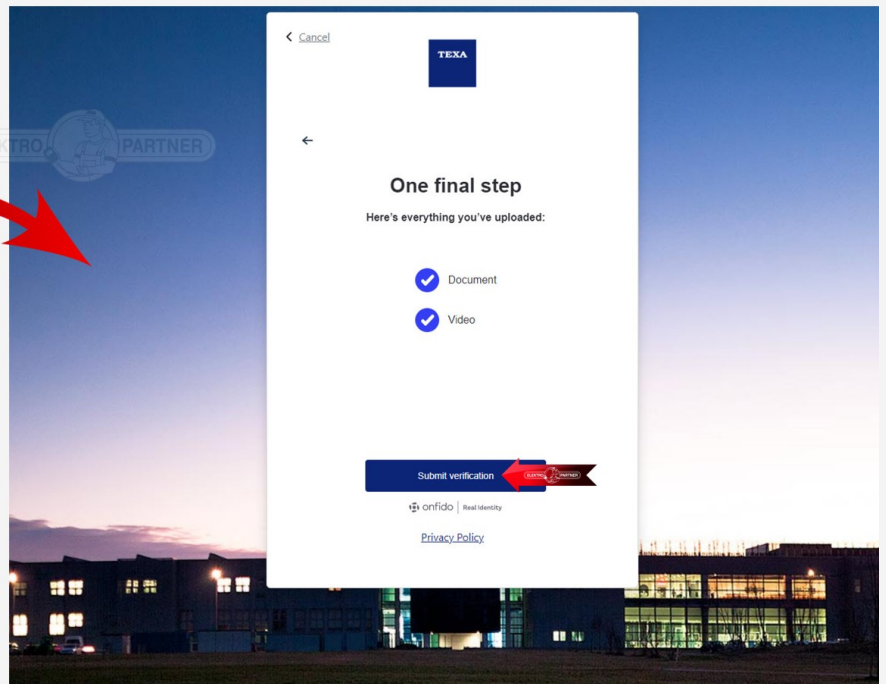
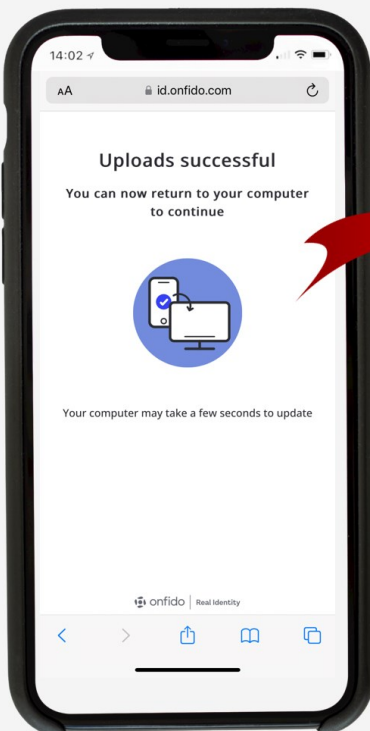


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LØSNING FORTSETTER:



Når bildene og videoen er lastet opp, skal man trykke submit på PC-nettleseren.



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LØSNING FORTSETTER:

Valideringen behandles og man skal vente på å motta en e-post med bekreftelse (vanligvis 10-20 min.).

The screenshot shows the 'myTEXA' user interface. On the left, a 'Profile completion' bar indicates that the 'Personal profile' is incomplete (marked with an 'X'), while 'Company profile' is complete (marked with a checkmark) and 'Company profile validation' is incomplete (marked with an 'X'). Below this are links for 'Change password' and 'Disassociate user'. The main area is titled 'Personal profile' and contains fields for 'First name', 'Last name', 'E-mail' (masked as 'lektropartner.dk'), and 'Date of birth'. A yellow banner at the bottom of the profile section states: 'The identity check process is still in progress. Please check again later. Update'.

Hvis ikke bildene eller videoen er tydelig nok, så blir valideringen ikke godkjent og man mottar beskjeden nedenfor på e-post.

Her må man foreta en ny validering med bilde og video.

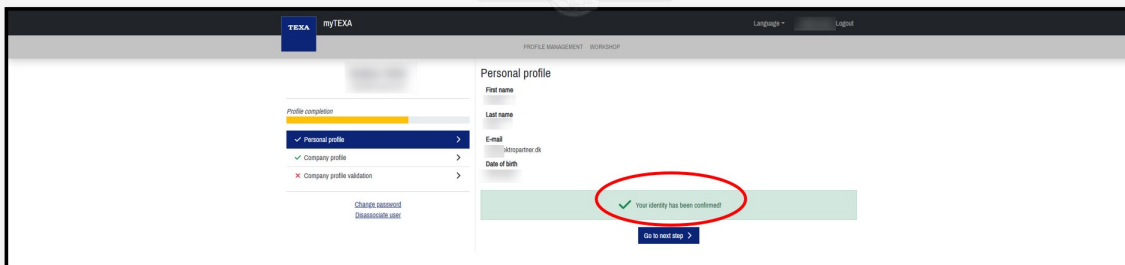
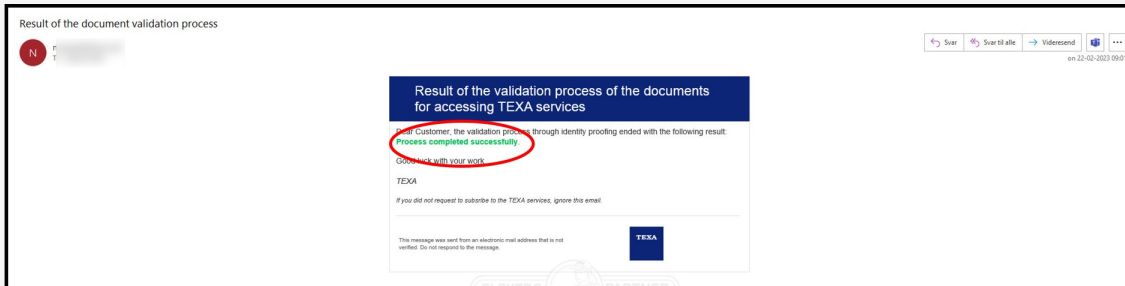
The screenshot shows an email titled 'Result of the document validation process'. The main content is a blue box with the text: 'Result of the validation process of the documents for accessing TEXA services'. Below this, it says: 'Dear Customer, the validation process through identity proofing ended with the following result. Identification failed.' The words 'Identification failed' are circled in red. The email also includes a 'TEXA' logo and a footer: 'This message was sent from an electronic mail address that is not verified. Do not respond to the message.' To the right of the email content is a smartphone displaying a 'Check your image' screen, which is also circled in red with a large white 'X' over it, indicating a failed attempt.

The screenshot shows the 'myTEXA' user interface again. The 'Profile completion' bar shows 'Personal profile' as incomplete (marked with an 'X'), 'Company profile' as complete (marked with a checkmark), and 'Company profile validation' as incomplete (marked with an 'X'). Below the profile section, a red banner with a white 'X' icon states: 'The documents for your identity check have been denied. You have another attempt to repeat the operation.' Below this banner are buttons for 'Edit profile' and 'Identity check'.

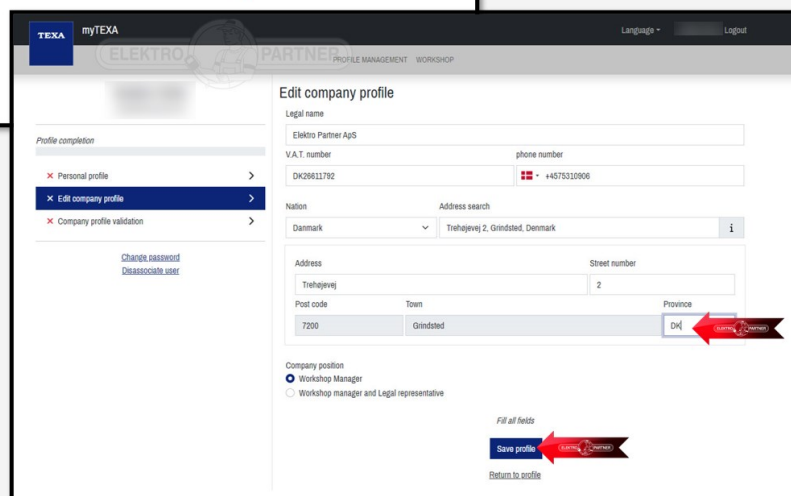
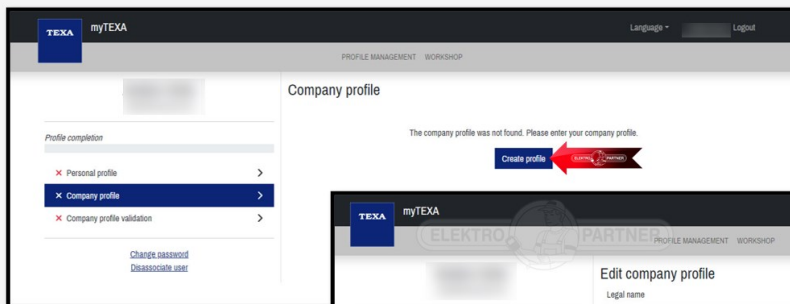
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LØSNING FORTSETTER:

**Valideringen er nå godkjent.
Man mottar en e-post
Klikk på knappen til neste steg.**



- Klikk på "Create profile"
- Fyll ut feltene
- Man kan ikke gå videre før alle feltene er fylt ut
- I provinsfeltet kan man skrive NO



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LØSNING FORTSETTER:

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile

Legal name
Elektro Partner ApS

V.A.T. number
DK29611792

Address
Trehøjsvej

Street number
2

Post code
7200

Town
Grindsted

Province
DK

Nation
Danmark

phone number
+4576310906

Company position
Workshop Manager

Profile completion

- ✗ Personal profile
- ✓ Company profile
- ✗ Company profile validation

Change password
Disassociate user

Edit profile Go to next step

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile validation

✓ Your profile is verified.

✓ The company profile is complete.

To proceed with this operation, all the previous checks must be met.

Validate profile

Change password
Disassociate user

Valideringen er nå gjennomført.
Nettleseren kan nå lukkes.

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile validation

✓ Your profile is verified.

✓ The company profile is complete.

✓ The company profile has been validated.

Profile completion

- ✓ Personal profile
- ✓ Company profile
- ✓ Company profile validation

Change password
Disassociate user

TEXA har laget en video som viser denne gjennomgangen:

<https://www.youtube.com/watch?v=IyQZB73oSmA>

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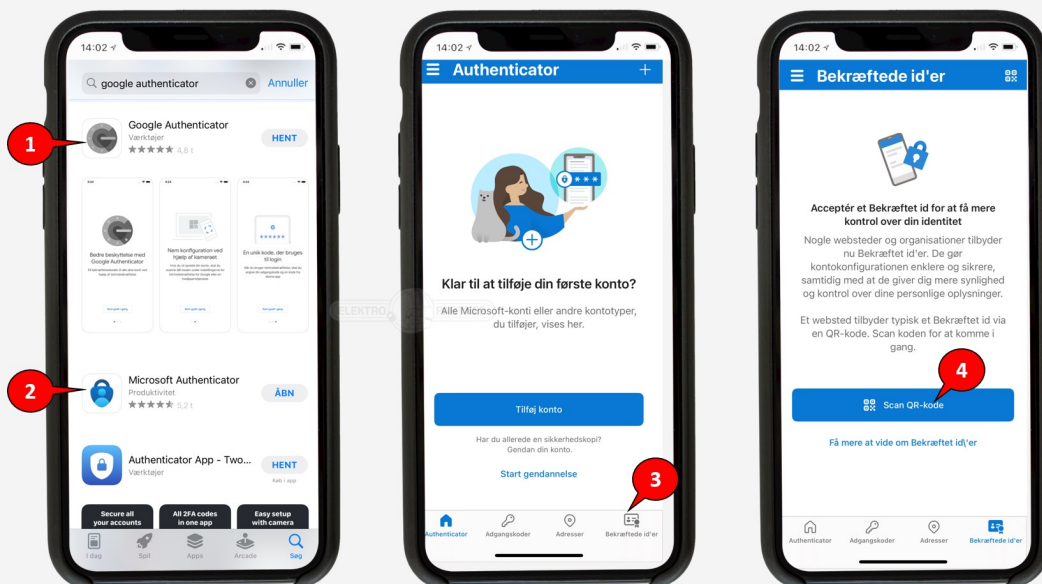
LØSNING FORTSETTER:

Logg inn via 2-faktorgodkjenninger på smarttelefonen.

Hvis man ikke allerede har en "Authenticator App" fra enten Google eller Microsoft, så kan de hentes i App-store eller Google-store.

I dette eksempelet anvendes Authenticator App fra Microsoft.

- Google Authenticator
- Microsoft Authenticator
- Når programmet er installert på Smarttelefonen skal man velge bekreftede id'er
- Trykk Scan QR-kode



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LØSNING FORTSETTER:

Genstart TEXA diagnostetesteren.**Trykk på ikonet (person) i høyre hjørne (1).****Trykk herefter på det blå feltet (2).**

The screenshot shows the TEXA diagnostic software interface. A QR code is displayed on the screen, and a smartphone is shown scanning it. The interface includes a sidebar with navigation options like 'Manuel identifikation', 'Auto-diagnose', and 'Kort'. The main area shows 'Global system scan' results and a 'User details' dialog box for authentication.

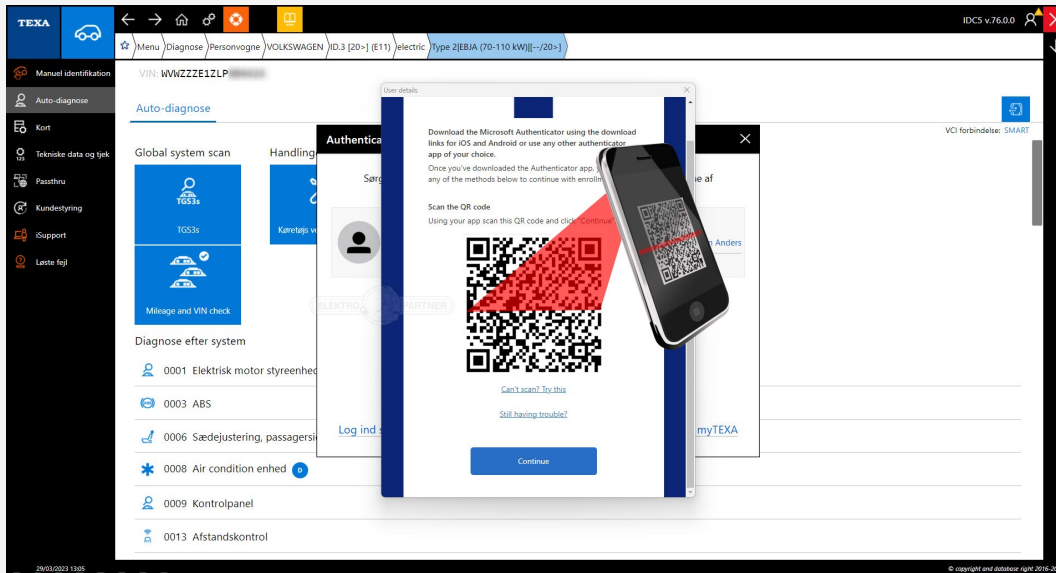
Logg inn med e-post og passord til myTEXA.

The screenshot shows the TEXA diagnostic software interface. A dialog box titled 'Authenticator' is displayed, asking the user to log in with their myTEXA credentials. The dialog box includes a 'Log in now with your myTEXA credentials' button and a 'Privacy Policy' link. A red circle with the number 1 points to the user icon in the top right corner, and a red circle with the number 2 points to the login button.

Nå vil det komme frem en QR-kode.

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LØSNING FORTSETTER:

QR-koden scannes fra TEXA med Authenticator App.

Proseduren nedenfor skal gjennomføres hver gang når man logger inn på MyTEXA på TEXA-diagnosetesteren.

Authenticator-App vil nå vise en rullende kode som endres for hvert 30 sekund. Inntast koden i TEXA og logg heretter inn.

