

BULLETIN

MAKE / MODEL:

All

YEAR:

All

ENGINE CODE:

All

SUBJECT / SYMPTOM / TROUBLE CODE:

TEXA - myTEXA Creation of multiple users to 2-factor login

SOLUTION:

Workshop manager:

The workshop manager must log in to the website with his own myTEXA ID and code.

www.mytexa.com

myTEXA

myTEXA is the portal that allows TEXA customers to create a personal profile, enabling them to access all specially dedicated services, even outside the workshop.

First of all, via a link within this portal, the user can access the dedicated area of DOWNLOAD MANAGER, the new application specifically developed to make procedures for downloading the diagnostic software easier, quicker and even more protected.

Furthermore, it will be possible to subscribe to the newsletter and receive all the latest news, regarding the company, its products and relative updates and upgrades, as well as the TEXAEDU calendar of their courses, and much more.

Registering is quick and easy and gives you access to everything that regards the world of "TEXA".

ENTER HELP

Privacy Sign up
Retrieve Password Recover e-mail

TEXA

Sign in

Sign in with your email address

@elektropartner.dk

[Forgot your password?](#)

Sign in

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SOLUTION CONTINUED:

Press "Click here to access" (arrow).

The screenshot shows the myTEXA dashboard. At the top, there is a navigation bar with 'TEXA myTEXA' and 'Language' and 'Logout' options. Below this, there are menu items: 'MY EQUIPMENT', 'TEXA APP', 'DOWNLOAD MANAGER', 'PROFILE MANAGEMENT', and 'SGW MANAGEMENT'. A blue banner contains the text: 'New profile page: here you can edit and confirm your personal data and workshop data! Click here to access.' A red arrow points to this text. Below the banner, there is a section titled 'PURCHASED EQUIPMENT' with two equipment cards. The first card shows a device with 'Serial number: TNS' and 'NanoDlog for PC', with an activation date of '23/01/2015'. The second card shows a device with 'Serial number: DN' and 'NAVIGATOR NANO S', with an activation date of '15/11/2022'. Both cards have an 'EQUIPMENT DETAIL' button.

Select "Profile management" (arrow).

The screenshot shows the 'PROFILE MANAGEMENT' section of the myTEXA dashboard. On the left, there is a 'Profile completion' progress bar with three items: 'Personal profile' (checked), 'Company profile' (checked), and 'Company profile validation' (checked). Below this are links for 'Change password', 'Disassociate user', and 'MFA reset'. On the right, the 'Personal profile' section is active, showing fields for 'First name', 'Last name', 'E-mail' (with value 'elektropartner.dk'), and 'Date of birth'. A green confirmation message at the bottom states 'Your identity has been confirmed!' with a 'Go to next step' button. A red arrow points to the 'Personal profile' section header.

Press:

1. Invite employee
2. Enter the employee's email
3. Press submit

The screenshot shows the 'Employee profiles' section of the myTEXA dashboard. There is a '+ Invite employee' button, an 'Invitation history' button with a notification badge, and an 'Update' button. Below these is a table with columns for 'Last name', 'First name', 'E-mail', and 'Entry date'. A red circle with the number '1' is placed over the '+ Invite employee' button. An 'Invite employee' dialog box is open, showing an 'E-mail' input field with 'elektropartner.dk' entered. A red circle with the number '2' is placed over the input field, and a red circle with the number '3' is placed over the 'Send' button.


SOLUTION CONTINUED:







Employee:

The employee who needs to have the option of 2-factor authentication will now receive an email with an invitation code.


1. Make a note of the invitation code
2. Press "complete the registration"




TEXA - Invitation code

 noreply@texa.com
Til

  Svar  Svar til alle  Videresend  

ma 15-05-2023 10:05

 Hvis der er problemer med visningen af meddelelsen, kan du klikke her for at få vist den i en webbrowser.

 Oversæt meddelelsen til: Dansk |  Oversæt aldrig fra: Engelsk |  Oversættelsesindstillinger

Complete the registration process to access the TEXA services

Dear customer, to complete the registration process click on the following link, enter your data and the invitation code indicated below.

[COMPLETE THE REGISTRATION](#) 2


INVITATION CODE: ABCDEF

Good luck with your work 1

TEXA

If you did not request to subscribe to the TEXA services, ignore this email.

This message was sent from an electronic mail address that is not verified. Do not respond to the message.




Fill in the form and enter an optional code (must contain capital and small letters as well as 1 special character).

We recommend to use a code that can easily be remembered, as the same code must be used each time the 2-factor authentication is to be implemented in the future.

Enter the invitation code from the email in the lower space.

Cancel



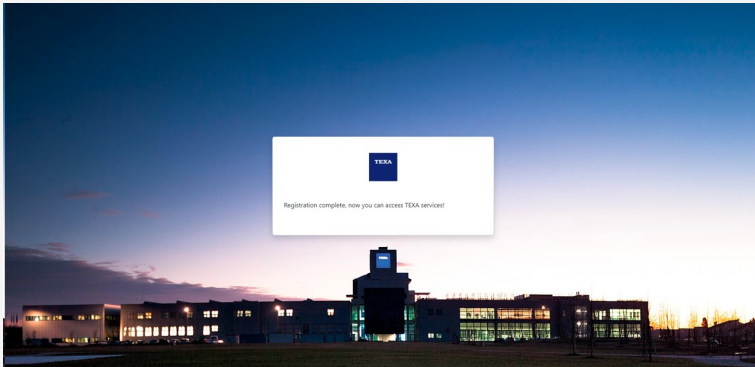
Privacy Policy
The User is invited to read and accept TEXA Privacy Policy provided in compliance with EU Regulation 2016/679.

* I have read and accept the [Privacy Policy](#)

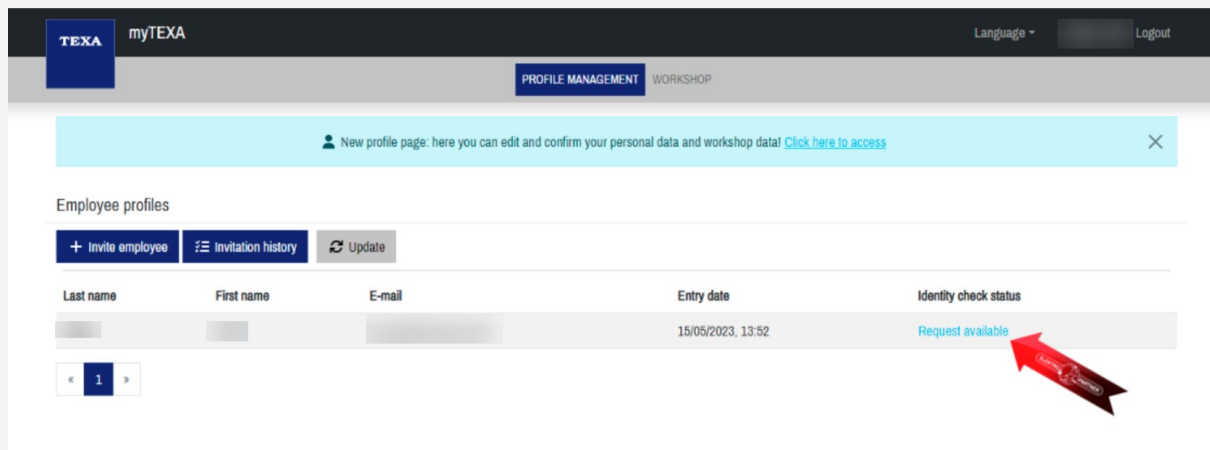
ELEKTRO PARTNER BULLETIN

SOLUTION CONTINUED:

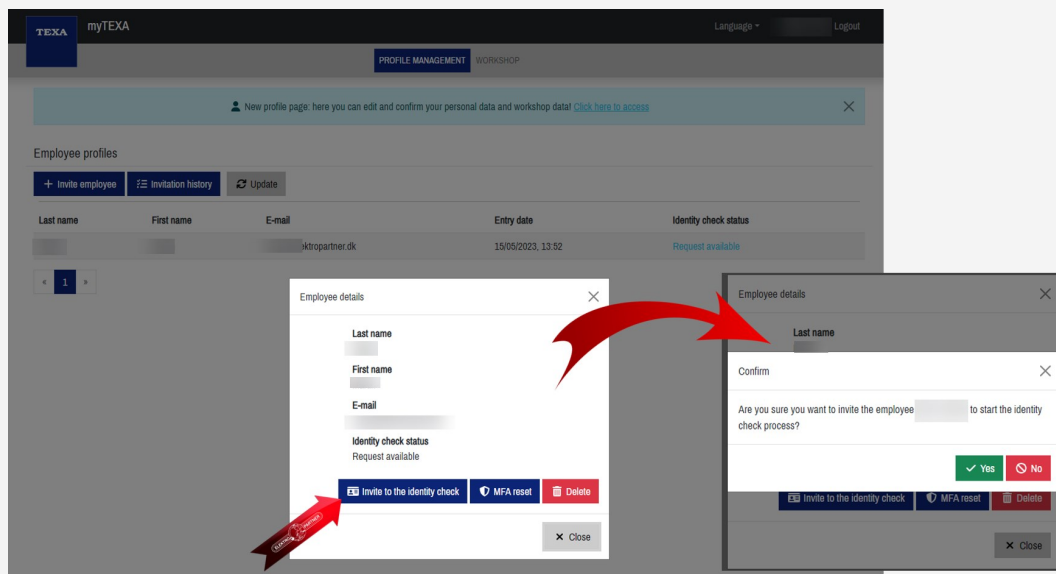
The registration of an additional user is now complete.



The user must now complete a Security clearance/validation.
The Workshop manager must return to "Profile management".
Press the below space "Request available".



Press "Invite to the identity check".
Then press Yes.



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SOLUTION CONTINUED:

**The employee should now open his/her email and press the below link:
Then follow the guide on the website, which includes, among other things, scanning of QR code via
smartphone.
The procedure can be seen in bulletin No. 9263 page 3 to 5.**

User identification completion

noreply@texa.com
Til [redacted] on 06-12-2023 13:05

☺ ↶ Svar ↷ Svar til alle → Videresend 📧 ⋮

ⓘ Hvis der er problemer med visningen af meddelelsen, kan du klikke her for at få vist den i en webbrowser.

User identification completion

Dear user, click on the following link to complete the identity proofing process.

[COMPLETE THE OPERATION](#)

Good luck with your work!

TEXA

This message was sent from an electronic mail address that is not verified. Do not respond to the message.

TEXA

Here you can see that the procedure has been marked as complete.

myTEXA Language - [dropdown] Logout

PROFILE MANAGEMENT WORKSHOP

New profile page: here you can edit and confirm your personal data and workshop data! [Click here to access](#)

Employee profiles

+ Invite employee | ≡ Invitation history | ↻ Update

Last name	First name	E-mail	Entry date	Identity check status
[redacted]	[redacted]	[redacted]@elektropartner.dk	15/05/2023, 13:52	Procedure complete

« 1 »

SOLUTION CONTINUED:

Employee:

Open TEXA diagnostic tool.

- Tap the person in the right corner
- Log in as a different user

The screenshot shows the TEXA diagnostic tool interface. The top navigation bar includes the TEXA logo, navigation icons, and the user profile icon in the top right corner. The main content area displays a grid of diagnostic tools such as 'Diagnose', 'Mileage and VIN check', 'Videokamera/radar kalibrering', 'Programmering af transporttilstand', 'Special Functions', and 'Løste fejl'. An 'Authenticator' dialog box is open in the center, prompting the user to log in as a different user. A red dashed arrow labeled '1' points from the user selection screen to the user icon in the top right corner of the browser window. Another red dashed arrow labeled '2' points from the user selection screen to the 'Log ind som en anden bruger' button.

Use email and password to log in.

The screenshot shows the TEXA diagnostic tool interface with the login screen highlighted. The login screen is titled 'Log på' and prompts the user to log in with their email address and password. The background shows the same diagnostic tool interface as the previous screenshot.

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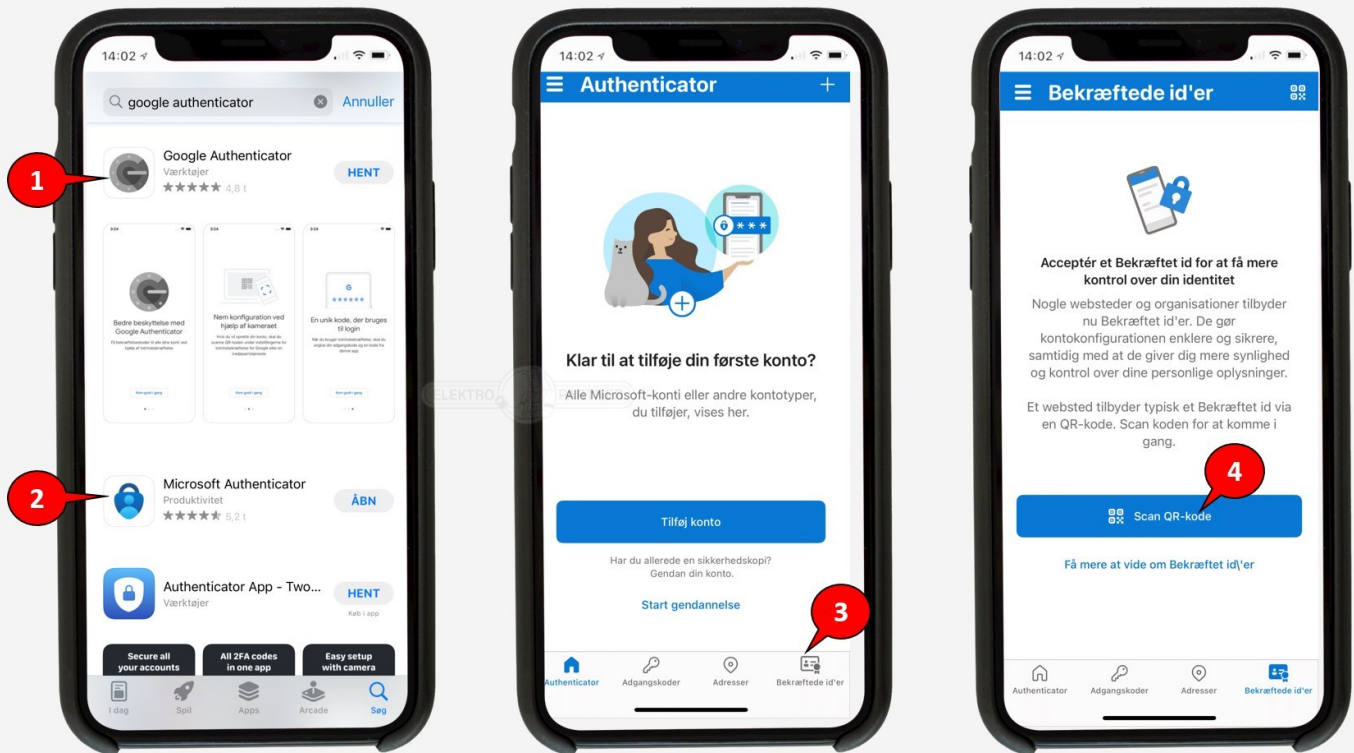
SOLUTION CONTINUED:

Log in via 2-factor authentication on smartphone.

If you do not already have an "Authenticator App" from either Google or Microsoft, they can be downloaded from the App store or Google store.

This example uses the Authenticator App from Microsoft.

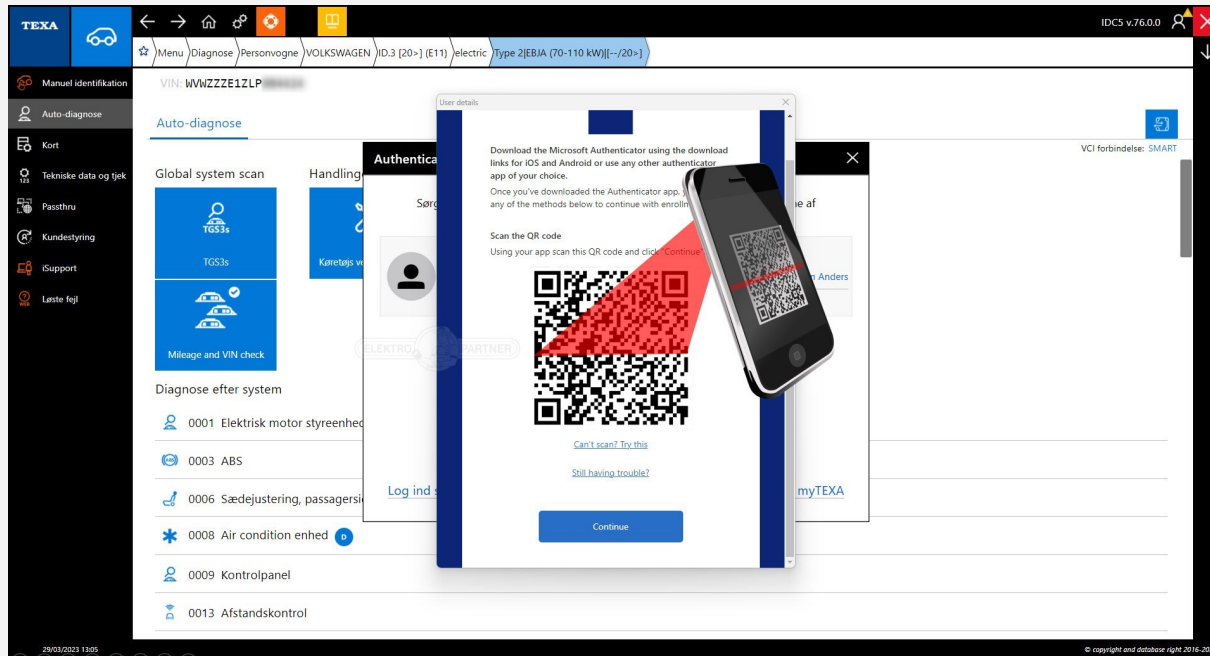
1. Google Authenticator
2. Microsoft Authenticator
3. Once the application is installed on the Smartphone, one must select verified IDs
4. Press Scan QR Code



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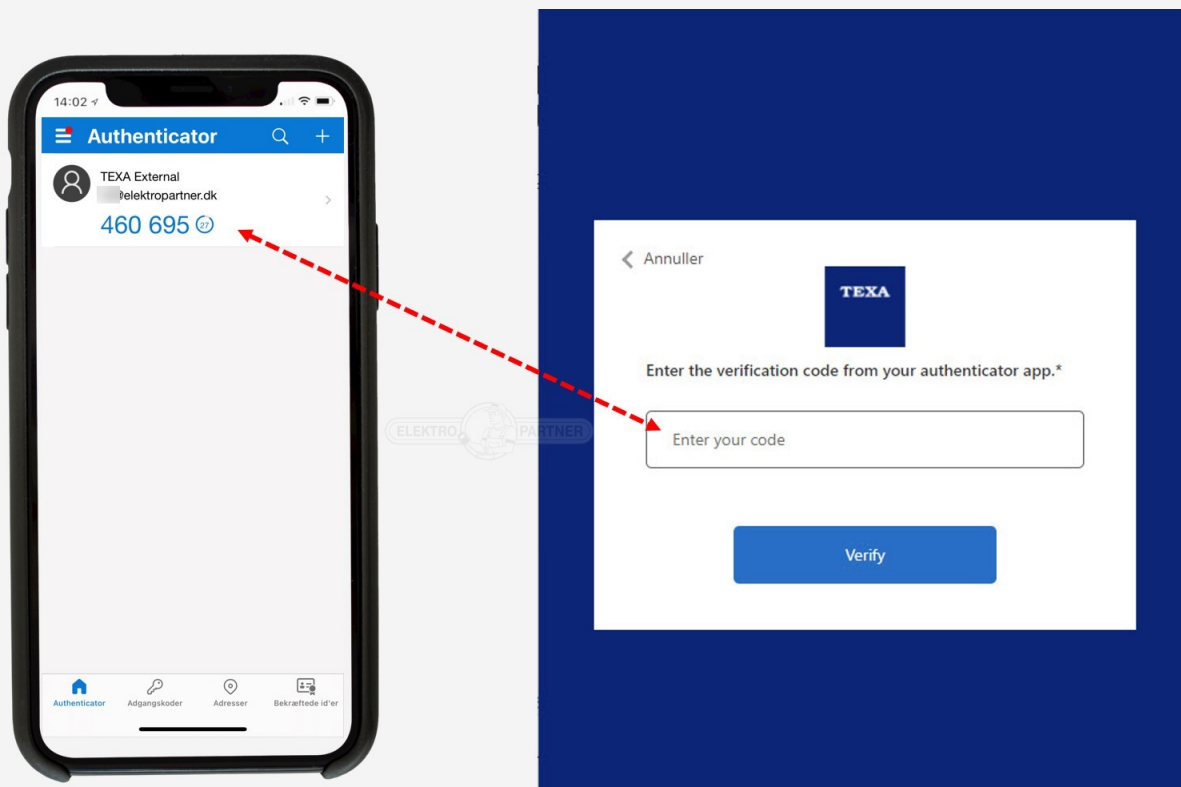
SOLUTION CONTINUED:

The QR code is scanned from TEXA with the Authenticator App.



In future, the procedure below must be completed every time you log in to myTEXA on the TEXA diagnostic tool.

Authenticator App will now show a rolling code that changes every 30 seconds. Enter the code in TEXA and then log in.



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SOLUTION CONTINUED:

It is now confirmed that the configuration has completed successfully.**Pin code may be required. This pin code must be made by the workshop manager. See bulletin No. 9263 page 12.**

The screenshot shows the TEXA diagnostic software interface. At the top, there is a navigation bar with the TEXA logo, navigation icons, and a user profile icon labeled 'IDCS v.76.0.1'. Below the navigation bar, there is a 'Menu' button and a 'VCI forbindelse: SMART' indicator. The main area is titled 'Diagnose' and contains a grid of diagnostic functions: Diagnose, Mileage and VIN check, Videokamera/radar kalibrering, ADAS, Elbiler, Udskiftning af batteri, and Bremsesystem. Below this grid is a section for 'Links og andre funktioner' with icons for 'my TEXA' and 'www'. A central dialog box titled 'Authenticator' is displayed, showing a lock icon and the text: 'Niveau 2 sikkerhedskonfiguration. Pincode kan være påkrævet til kritiske handlinger såsom gateway-oplæsning eller aktivering af andre funktioner. På denne måde er det kun dig, der har adgang til disse funktioner. Under alle omstændigheder kan du aktivere det fra indstillingerne for IDCS. Konfiguration fuldført med succes! Konfigurer PINkode'.

You are now logged in.

The screenshot shows the TEXA diagnostic software interface after a successful login. The navigation bar now includes a user profile icon and a 'Logout' button. The main area is titled 'Diagnose' and contains a grid of diagnostic functions: Diagnose, Mileage and VIN check, Videokamera/radar kalibrering, ADAS, Elbiler, Udskiftning af batteri, and Bremsesystem. Below this grid is a section for 'Links og andre funktioner' with icons for 'my TEXA' and 'www'. A red arrow points to the 'Logout' button in the top right corner.

See also bulletin No. 9634.